Patients have immediate access to reviews about your company. Corvirtus completed an in-depth statistical and qualitative analysis of all the Yelp reviews of the 7th largest urgent care group in the nation to improve how patients at their 64 units experience healthcare.

More than 80% of Touchpoints in Urgent Care Are People Driven

Speed of Service
Friendly Care
Med. Prof. Service
Professionalism
Office Staff Service
Prescription
Value-Cost
Communications

Urgent Care Touchpoints

3+ Touchpoints =
5X More Likely
To Give A 5-Star Review

Hiring & Engaging Exceptional Talent Allows Healthcare Organizations to

- Drive Revenue & Manage Costs
- Enhance Patient Experiences
- Increase Referrals
- Improve Clinical Outcomes
- Increase Yelp Ratings
- Be the Consumer’s First Choice

Nail The Five-Star Review:
Hire the Right Fit with Corvirtus Pre-Employment Assessments

Grow Your Patience Experience.
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